

For Android™ 11 Enterprise Mobility **PM351** User Manual

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Instruction

This manual provides information about basic features and using the PM351. Please read this manual carefully before using your handy payment device and peripherals to ensure safe and proper use.



Note: Screenshots in this manual may differ from actual screens.



Note: Most of the device figures in this manual represent the PM351 Numeric type. If you want to know the Alpha-Numeric keypad information, please refer to <u>Keypad</u> chapter.

Revision History

Revision	Date	Description
V1.0	04 May 2022	Initial release
V2.0	27 Mar 2023	Updated Battery safety information chapter

Introduction

PM351 SKUs

The contents of this manual can cover the following SKUs.

SKU	Part Number	Network	RAM /Flash	Keypad	Scanner	Camera	Common
SKU1	P351G3T23BJE0T	- WiFi/BT			SE965		
SKU2	P351G3223BJE0C		3G/32G		SE4100		
SKU3	P351G3M23BJE0C			Numeric			
SKU4	P351G3M23DJE0C		4G/64G		SE4710	Тор	NFC Android GMS 11
SKU5	P351G6M23BJE0C	LTE, GPS, WiFi/BT				Camera	
SKU6	P351G3263BJE0C	WiFi/BT		Alpha	SE4100		
SKU7	P351G6263BJE0C	LTE, GPS, WiFi/BT		Numeric	024100		

INSTRUCTION	1
Revision History	1
PM351 SKUs	2
GETTING STARTED	7
Device Parts	7
Product Standard Accessories	9
Install SIM & SD card	10
About SIM card	11
About SD card	12
Install & Remove Battery	13
Install the battery	13
Remove the battery	14
Battery Hot Swap	14
Charge the device	15
Battery specification	15
Smart Charging	15
Charge with power adapter	17
Charging Cradle	18
LED Indicator	19
Turn on & off Device	20
Use a Touch Screen	21
Controlling the touch screen	21
System navigation	
LEARNING THE BASICS	25
Setup Wizard	25

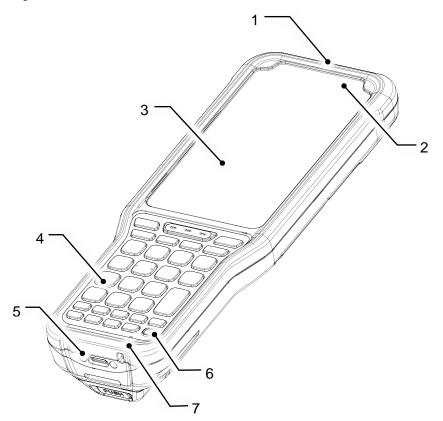
Status bar	27
Notification panel	
Quick setting panel	
Apps & Widget	
MTP Connection with PC	
Manage the Files	
Lock the Screen	
Settings	
Adjust display brightness	
Adjust sound	
Use Keyboard Backlight	
Adjust font size	
	44
USING THE KEYPAD	
Keypad	
Numeric Keypad	
Alpha-Numeric Keypad	
Use the Buttons	
Functions	
Screenshot	
Program buttons	
CAMERA	
SCANNER	53
Turn on / off the Scanner	53
ScanSettings	54
Basic	54
Options	55
Notification	

Wedge	57
Extended wedge	58
Symbologies	62
About	62
Scan a Barcode	63
SE965 Scanner SKU (SKU1)	63
SE4100 Scanner SKU (SKU2, 6, 7)	63
SE4710 Scanner SKU (SKU3, 4, 5)	63
ScanDemo	64
	05
WIRELESS	
Mobile Network (LTE SKU Only)	65
Wi-Fi	66
Bluetooth	67
Turn on / off	67
Pair and Connect	67
Unpair and Disconnect	68
Change the Bluetooth device details	69
NFC	70
SYSTEM MAINTENANCE	71
System Information	
On Settings	
On EmKit	
Check Device Health	
OS Update	
OS update via storage	
OS update via OTG port	
OS update via FOTA	74

Factory Data Reset	76
Factory data reset via Settings app	76
Factory data reset via recovery mode	77
ACCESSORIES	78
Hand Strap	
Mount hand strap	
Gun Handle	80
Attach gun handle	80
Single Slot Cradle (SSC)	81
2 Slot Cradle (2SC)	
4SBC (4 Slot Battery Cradle)	83
SAFETY INFORMATION	84
Battery Safety Information	

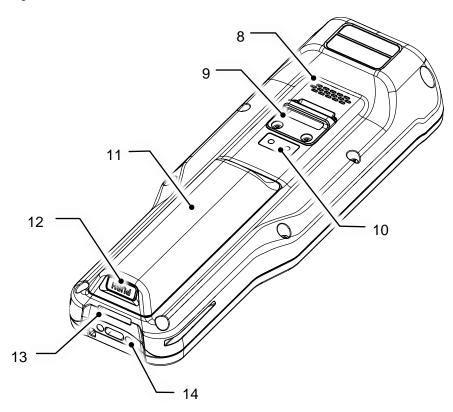
Device Parts

Figure 1 PM351 front view



No	Name	Description
1	Scanner & Camera	Scans a barcode and take a picture
2	LED indicators	Indicates the power status and notification. Find more details in <u>LED Indicator.</u>
3	Touch screen	Displays all operating screen
4	Keypad	Numeric or Alpha numeric keypad (For more detail, refer to Using the Keypad)
5	USB Connector	USB 2.0 Type C / OTG
6	Power button	Turn on/off the device
7	Microphone	Captures the sound around

Figure 2 PM351 rear view



No	Name	Description
8	Speaker	Ring system sound
9	Hand strap hole (Top)	Mount hand strap
10	I/O connector (Rear)	Connector for communication with gun handle
11	Battery	Standard capacity battery
12	Battery release button	Press to release the battery
13	Hand strap hole (Bottom)	Mount hand strap
14	I/O connector (Bottom)	Connector for cradle communication (charging)

Product Standard Accessories

The following items are in the product box.

Accessory	Name
	Battery pack
	AC Plug
	5V 2A Power Adapter
	USB type C cable
	Hand strap
	Stylus pen
	LCD Protection Film



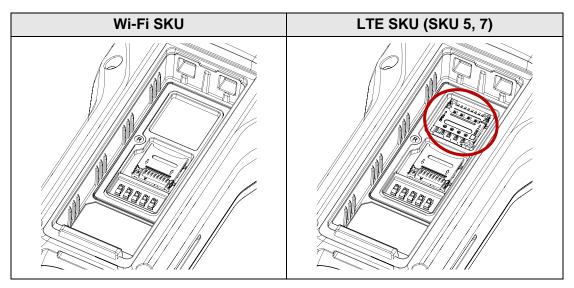
Note: The images may differ from the actual accessory.

Install SIM & SD card

PM351 supports

- Micro SIM card LTE SKU (SKU 5, 7) only
- microSD card

Refer to the table to find out the difference.

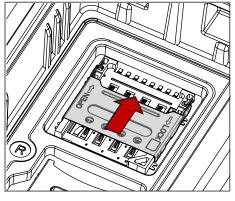


About SIM card

To install the SIM card,

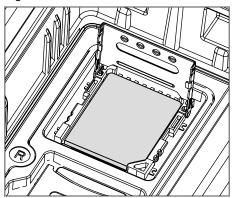
- 1. Remove the battery while pressing the battery release button.
- 2. Gently slide the cardholder up, and swing upwards to open the holder.

Figure 3 Open SIM cardholder



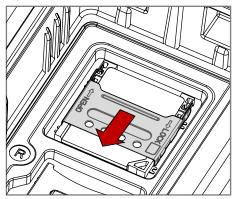
3. Put the SIM card facing down the gold contact.

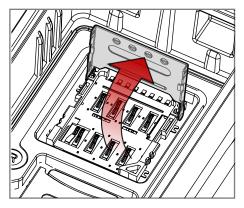
Figure 4 Place SIM card



4. Close the holder down and slide it down to lock the holder.

Figure 5 Close SIM cardholder



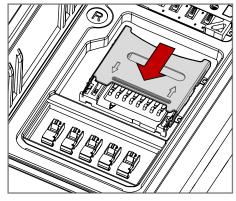


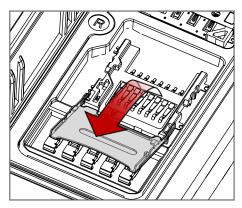
About SD card

To install the SD card,

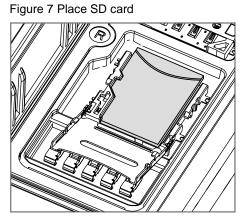
- 1. Remove the battery while pressing the battery release button.
- 2. Gently slide the cardholder down, and swing upwards to open the holder.

Figure 6 Open SD cardholder



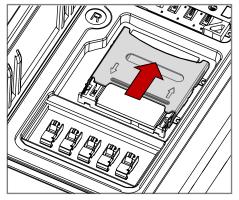


3. Put the card facing down the gold contact in the correct orientation.



4. Put the holder down and slide it up to lock the holder.

Figure 8 Close SD cardholder



Install & Remove Battery

Install the battery

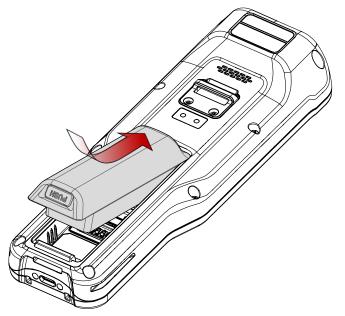


Caution: Make sure the SIM and SD cardholders are completely closed before installing the battery.

It may damage the device if you force to install the battery while the cardholders are not closed.

- 1. Align the battery release button to the bottom side of the device.
- 2. Insert the battery from the top side of the device.

Figure 9 Insert battery

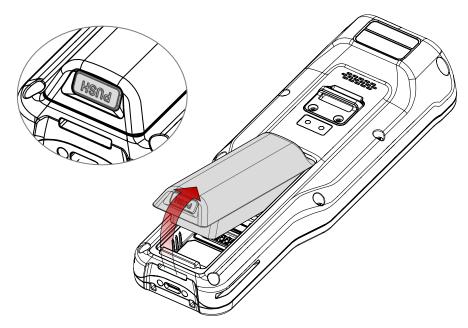


3. Push the battery down until it clicks, and check if the battery is firmly engaged.

Remove the battery

To remove the battery, pull up the bottom side of the battery while pressing the battery release button.

Figure 10 Remove battery



Battery Hot Swap

PM351 supports the Battery hot swap mode which allows you to replace the battery without turning off the device.

When the battery is removed from the device, the display turns off and the device enters Hot swap mode (Red LED will be turned on). In How swap mode, data is retained about 5 minutes.

Once you replace the battery to a new one, the device will come back to normal operation mode without booting process.

Charge the device

Before using PM351, charge the device enough to use. PM351 can be charged with power adapter or charging cradle.



Caution: Always use an original charger and cable from Point Mobile. Other chargers and cables may damage PM351. Also, make sure the charger and cables are not wet. Follow the <u>battery safety Information</u> for safety of using the battery.

Battery specification

- Capacity: 4,800mAh / 3.63V
- Rechargeable & Removable battery

Smart Charging

PM351 supports three charging modes to provide optimal battery performance for your work. Each mode controls the charging current or the maximum charging level to meet the needs.

When the device is charged to the maximum charging level, the device turns to a fully charged state (Power LED lights green. Refer to <u>LED indicator</u>).

• Normal mode (Default)

- Standard charging mode
- Maximum charging level: 100%

Life-X mode

- limits the maximum charging level to extend the battery lifetime.
- Maximum charging level: around 80%
- Fast charging mode
 - Charges PM351 faster than the other modes.
 - Maximum charging level: 100%

To set smart charging mode, go to Settings 🔯 > Battery 1 > Smart Charging or EmKit 🍿 > EmSettings 🗭 > Smart Charging. Figure 11 Smart charging ← Settings O Life-X mode Detail Prolong battery lifetime by limiting maximum charge to 80% Normal mode Detail Provide standard charging by balancing current efficiently Fast charging mode Detail Provide fast charging by maximizing current safely ·<u>...</u>

Find detail information of each mode in **Detail** and select the desired mode.

Charge with power adapter

- 1. Assemble the country plug, power adapter and USB type C cable.
- 2. Connect the cable to the USB connector of PM351.
- 3. Provide power by plugging the power adapter to the wall socket.

Figure 12 Charge PM351 with power adapter



Charging Cradle

There are three types of charging cradle for PM351. Single slot cradle (SSC), 2 slot cradle (2SC), 4 slot battery cradle (4SBC). The cradles are sold separately.

For more detail of each cradle, refer to Accessories chapter.

Single Slot Cradle (SSC)

SSC provides one PM351 charging slot and one PM351 battery charging slot.

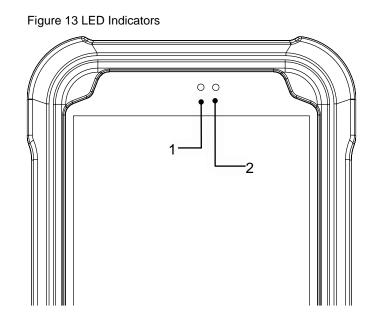
2 slot cradle (2SC)

2SC provides two PM351 charging slots. 2SC can be connected up to 3 pieces for more charging slots (Share cradle: 2SC ~ 6SC).

4 slot battery cradle (4SBC)

4SBC can charge up to 4 pieces of PM351 batteries at the same time.

LED Indicator



No	Indicator	Status	Indication
1	Power LED	Solid green	Device is completely charged
		Solid red	Device is charging / Battery is low
		🔅 Blinking red	Charging temperature is out of normal range / Battery is very low
		Alternately blinking red & green	Cannot recognize the battery
	2 Notification LED	Solid red	Device entered Hot swap mode
2		🔅 Blinking blue	Notification existing
		🔅 Red flash	Barcode reading failed
		🔅 Blue flash	Barcode reading success

Turn on & off Device

To turn on the device,

- Press and hold the power button on the keypad until **SMART BEYOND RUGGED** logo displays on the screen.

Numeric Keypad	Alpha-Numeric Keypad
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	ALT CTRL A B C D $\stackrel{\bullet}{\rightarrow}$ A B C D D $\stackrel{\bullet}{\rightarrow}$ A B C D D D A B A C D D D D A B A C D D A A C D A A A A A A A A A A A A

To turn off the device,

- Press and hold the power button when the display is on until the power menu is shown. Then, tap **Power off**.

Figure 14 Power menu - Power off



Use a Touch Screen

Controlling the touch screen

Gesture	Description
	Tap One-finger press
	Double tap One-finger press, lift, one-finger press, lift for zoom in action
	Long-press One-finger press, wait, lift for select action
	Drag, Swipe, or Fling One-finger press, move, lift for scroll or tilt action
	Long-press drag One-finger press, wait, move, lift for pick up and move, or select multiple items action

Action	Description
$\leftarrow \bigcirc \rightarrow \\ \downarrow$	Scroll Vertical or horizontal swipe in a single direction
	Pinch Open & Close Two-finger press, move outwards and inwards, lift for zoom in / out action
	Rotate When PM351 is turning sideways, screen orientation is changing

System navigation

Navigation bar (Software button)

The navigation bar is enabled as a default, and it is located at the bottom of the screen. The app overview button, home button, and back button are placed on the bar in order.

Figure 15 Navigation bar



Shape	Button	Function
	Recent apps button	Tap to see the recently used app list.
	Home button	Tap to go to home screen. Long-press to launch the Google Assistant.
	Back button	Tap to go back to previous screen.

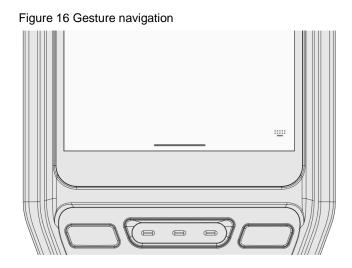
Gesture Navigation

If you are unfamiliar with the navigation bar or you want to see the screen with a wider screen, hide the navigation bar. The functions provided by the software buttons on the navigation bar can be used by using specific gestures.

To hide the navigation bar, navigate to **Setting** (2) > **System** (1) > **Gesture** > **System** navigation and change the setting to **Gesture navigation**. Then, the navigation bar will be hidden.



Note: To use the navigation bar again, change the setting to 3-button navigation.



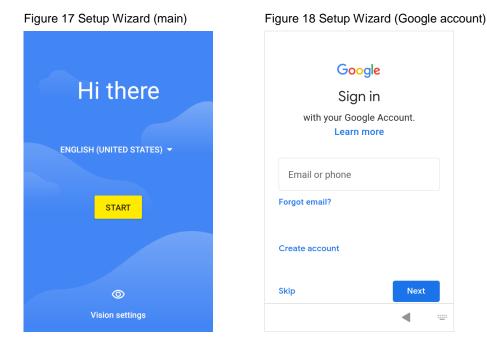
Find the gestures and matched function in the table below.

Function	Gesture
Open recent apps screen	Swipe up from the bottom of the screen, hold, then release.
Go to home screen	Swipe up from the center-bottom of the screen.
Back to previous screen	Swipe from the left or right edge of the screen.
Launch Google Assistant	Swipe up from either the left-bottom or right-bottom.

Setup Wizard

When PM351 starts very first time or boot after factory reset, Setup Wizard is launched. Following the steps on the screen, set system language, Google account, Wi-Fi connection and copy the data, etc.

Some settings can be skipped, but there may be some restrictions on the use of the system.



Home Screen

Home screen is a screen displayed after Setup Wizard or pressing the Home button.



Item Description No 1 Status bar Indicates device status and notification. Tap to run the application 2 App Long-press to see the application's options 3 Google search Search an item with Google 4 Favorites tray Place the frequently used apps 5 App folder Apps are organized in the folder. Tap to open the App folder

Status bar

Time, status icons, and notification icons are on the Status bar.

Status icons

Icon	Description	lcon	Description
LTE	LTE connected		Strong signal
3G	3G connected		Weak signal
E	EDGE connected	×	Connection issue
LTE⁺⊿	LTE+ (LTE CA) connected	X	Data disabled
★	Airplane mode	Δ	No data connection
0	Hotspot enabled	*	Connected to a Bluetooth device
▼	Connected to a Wi-Fi network	\$▼	Wi-Fi data communication
	Battery is full		Battery is low
1	Battery is critical low	?	Cannot recognize battery
5	Battery is charging	Ũ	Alarm is set
•	Location service turned on	ı Dı	Vibrate mode
[II]	Scanner turned on	R	Scanner turned on, but trigger turned off
	Numeric input mode		Lowercase alphabet input mode
1	Uppercase alphabet input mode (Temporary)	$\mathbf{\hat{U}}$	Uppercase alphabet input mode (Fixed)
\bigcirc	Functions input mode (Temporary)		Functions input mode (Fixed)
Ct	CTRL functions mode	At	ALT functions mode

Notification icons

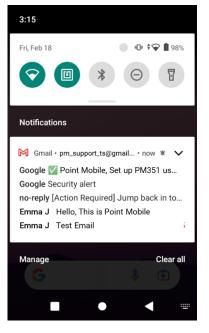
lcon	Description	lcon	Description
	New Email	От	Connected to VPN network
	Upcoming event		Other input method available
±	File uploaded	⊥	File downloaded
	File copied	Ŷ	OTG device connected
	There are more notifications		

Notification panel

Notification panel displays a list of all notifications. Tap a notification to respond.

To open the Notification panel, drag the Status bar down. To close the panel, swipe it up.

Figure 20 Notification panel



Quick setting panel

Quick setting panel contains some frequently used settings such as Wi-Fi, Bluetooth, etc.

To use the Quick setting panel,

- 1. Open the Notification panel.
- 2. Drag down the Notification panel.
- 3. Tap a setting icon to enable / disable the setting or long-press an icon to see more detail.

Figure 21	Quick setting panel
-----------	---------------------

3:14		
III Phone on vibra	te	
		¢
\bigcirc		*
PM50_PSK	NFC	Bluetooth
Θ	T	0
isturb Do h	Flashlight	Location
.211011.001) •••	۲
	•	

To edit the configuration of Quick setting panel,

- 1. Tap 🖉 on the bottom of the panel.
- 2. By long-press and dragging the icon, customize the configuration of the panel.

Apps & Widget

App folder

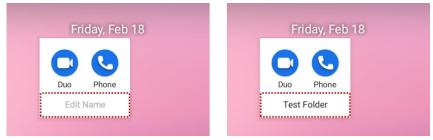
To create the app folder, long-press an app icon and drag it to another app icon.

Figure 22 Create app folder



To change the folder name, tap the **Edit Name** and input a new name.

Figure 23 Change app folder name

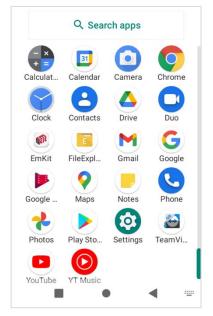


App drawer

All installed apps are listed alphabetically in App drawer.

- To open the App drawer, swipe up the Home screen.
- To close the App drawer, swipe down the Home screen.

Figure 24 App drawer



Favorites tray

To organize an app in the Favorites tray,

- 1. Long-press an app icon from the App drawer. Then, drag it slightly until the Home screen is shown.
- 2. Place the app icon in the Favorites tray.

Figure 25 Add an app to Favorites tray



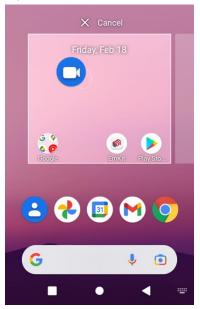
Organize app in Home screen

To organize an app in the Home screen,

- 1. Long-press an app icon from the App drawer. Then, drag it slightly until the Home screen is shown.
- 2. Place the app icon where you want.

(To cancel to place the app, drag it to **Cancel** area and release.)

Figure 26 Place app in Home screen



Widget

To add a widget in the Home screen,

- 1. Long-press the empty space of the Home screen.
- 2. In three menus, select Widgets.

Figure 27 Widget menus

	Wallpapers
諮	Widgets
£	Home settings

- 3. Among the list, tap and hold a widget you want to add.
- 4. Place the widget to the Home screen by dragging.



Note: To remove an app or a widget from the Home screen, long-press and drag it to **Remove** area.

Figure 28 Remove from Home screen

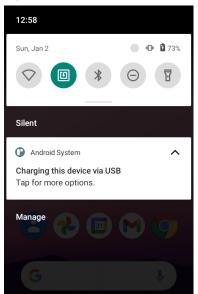


MTP Connection with PC

To transfer the files with a PC, connect the device to the PC via USB cable first.

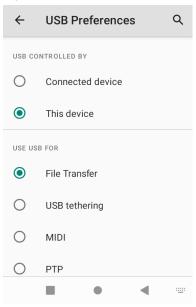
1. Drag down Status bar and tap Android System notification to change USB preference option.

Figure 29 USB connection notification



2. Change the option to File Transfer from No data transfer.

Figure 30 USB Preferences



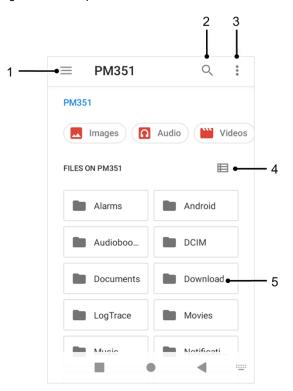
3. Now PC can recognize the connected device. Find PM351 device from file explorer of the PC.

Figure 31 File explorer on PC

\sim	Device	es and drives (3)
		PM351

Manage the Files

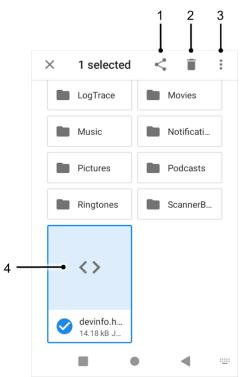
Figure 32 FileExplorer main screen



No	Description
1	Select media file type or storage
2	Search a file
3	Open the advanced option – Create a new window or folder, Select all files and folders, etc.
4	Change the view of file list
5	Tap a file or folder to open. Or long-press a file or folder to select

Long-press a file (folder) or tap the icon which is located beside of file name to select the file (folder).

Figure 33 FileExplorer screen when file selected



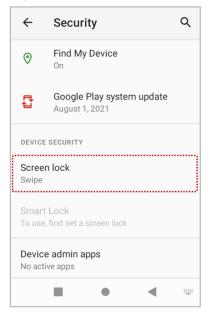
No	Description		
1	Share the file via Bluetooth / Gmail / Google Drive, etc. Sharing is possible only with files		
2	Delete the files or folders		
3	 Open the advanced option Open with: Select which app to open the file Sort by: Sort the list by file name, size, type, etc. Select all: Select all files and folders Copy / Move to: Copy or move the file to a new location Compress: Create Zip file with the selected files or folders Rename: Rename the file or folder Get info: Display the file information 		
4	Selected file or folder is highlighted		

Lock the Screen

Protect the device from unauthorized personnel by setting up the screen lock.

- 1. Navigate to Settings 🐼 > Security 🔂.
- 2. Tap Screen lock.

Figure 34 Screen lock



- 3. Choose a screen lock method.
 - None: Screen unlocks immediately
 - Swipe: Swipe the lock screen to unlock (Default)
 - Pattern: Draw a pattern to unlock
 - PIN: Input a PIN to unlock (At least 4 digits)
 - Password: Input a password to unlock (At least 4 characters)

Settings

There are two ways to go to Settings:

- Open the App drawer and tap Settings (2)
- Open the Quick setting panel and tap gear icon (\$)

Adjust display brightness

To adjust the display brightness level,

- · Open Quick setting panel and adjust display brightness bar
- Go to Settings (2) > Display (2) > Brightness level

O

Figure 35 Normal brightness level Figure 36 High brightness level (higher than 80%)



Caution: Using high brightness levels for long periods may cause eye strain and increase battery consumption.

Adjust sound

To adjust sound volume, go to Settings (2) > Sound (1) and control the Media, Call, Alarm volume bars. Figure 37 Volume bars $\int \frac{Media \ volume}{4 \ Alarm \ volume}$



ı[]ı

Caution: Using high volume levels for long periods may cause ear strain and increase battery consumption.

Use Keyboard Backlight

The buttons in the keypad may not be visible in the dark. For this inconvenience, PM351 have keyboard backlight so that you can find the proper keys easily.

To use the keyboard backlight,

- 1. Go to Settings 🙆 > Display 💮
- 2. Tap Keyboard Backlight switch.

Figure 38 Keyboard Backlight

←	Display	Q
80%	11000 10401	
Off / V	theme Vill never turn on vatically	
Night Off / V	Light Vill never turn on automatically	
Adap Off	tive brightness	
Keybo	oard Backlight	
~	Advanced Wallpaper, Screen timeout, W	/akeup

You can adjust the brightness of the keyboard backlight with the keypad. See <u>Keypad – Functions</u>. (Only available on Numeric Keypad.)

Adjust font size

If the font size of the screen is too small or too large, adjust the font size.

- 1. Go to Settings 🔯 > Display 🚯
- 2. Tap Advanced
- 3. Tap Font size
- 4. Referring to the Preview, set the font size

Figure 39 Set font size

÷	Font size	Q	
Sample text The Wonderful Wizard of Oz Chapter 11: The Wonderful Emerald City of Oz Even with eyes protected by the green spectacles Dorothy and her friends were at first dazzled by the brilliancy of the Preview			
	Default		
A A A Make the text on screen smaller or larger.			
		:001	

Using the Keypad

Keypad

Numeric Keypad

Figure 40 PM351 Numeric keypad



Кеу	Description
P1 / P2 SOFT_LEFT / SOFT_RIGHT	Programmable keys,P1 is the PTT key by default.P2 is the Scan key by default.
Scan (Orange) SCANNER_F	Scan the barcode

Кеу	Description	
Left / Up / Down / Right DPAD_LEFT / UP / DOWN / RIGHT	 In Numeric input mode Moves left / up / down / right. In Alphabet input mode Controls keypad backlight brightness and volume. Refer to <u>Functions</u> section for more detail. 	
Numeric 0~9 o~9 ABC DEF GHI 1 2 3	In Numeric input mode • Inputs 0 to 9. In Alphabet input mode • Inputs alphabet in uppercase or lowercase, or blank space.	
Period / Decimal Point PERIOD	In Numeric input mode Inputs a period In Alphabet input mode Inputs decimal point (comma) 	
Symbol	 Press once Inputs a symbol you set. By default, '~' will be inserted. Press twice Provides a 3x3 grid on the screen with nine additional symbols. Choose a symbol you want. <ul< td=""></ul<>	

Кеу	Description
Shift	 Toggle key for shift combination input mode. Press once Activates Shift combination input mode. The
Backspace DEL	Backspace function
Enter ENTER ENTER	Enter function
ESC ESCAPE	Escape function
ТАВ <i>тав</i>	Tab function
CTRL (Control)	Activates the CTRL functions mode. The Ct icon appears on the status bar.

Кеу	Description
ALT	Activates the ALT functions mode. The A^t icon appears on the status bar.
	Toggle key for Alphabet input mode. The keycode or function shown on the keypad in yellow will be inputted in Alphabet input mode.
Alpha (Yellow)	 Press once Activates Alphabet input mode The icon appears on status bar
	Press twiceBack to default input mode
Function 1~4 (5~8)	In Numeric input mode Executes the function mapped to F1 to F4
F1 F2 F3 F4	In Alphabet input mode Executes the function mapped to F5 to F8
Power	Turns on / off the device or screen

Alpha-Numeric Keypad



Figure 41 PM351 Alpha-Numeric keypad

Кеу	Description
P1 / P2 soft_left / soft_right	Programmable keys,P1 is the PTT key by default.P2 is the Scan key by default.
Scan (Orange) SCANNER_F	Scan the barcode
CTRL / ALT	 In Default input mode Activates the CTRL functions mode. The Ct icon appears on the status bar. In Functions input mode Activates the ALT functions mode. The At icon appears on the status bar.

Кеу	Description
Alpha keys A B C D F G H I J K L M N O P Q R S T U V W X Y Z	 In Default input mode Inputs alphabet in uppercase or lowercase. (Depends on whether shift combination mode is activated or not.) In Functions input mode Inputs some math symbols (Q~U) Controls screen brightness and volume. (E, J, K, P) (Refer to Functions section for more detail.)
Space / TAB SPACE / TAB TAB	In Default input mode Space function In Functions input mode Tab function
Backspace / ESC DEL / ESCAPE ESC	In Default input mode Backspace function In Functions input mode Escape function
Power	Turns on / off the device or screen
Numeric $0 \sim 9 / Function 1 \sim 20$ 0 - 9 / F1 - F20 F17 F7 F18 F8 F19 F9 7 8 9 F14 F4 F15 F5 F16 F6 4 5 6 F11 F1 F12 F2 F13 F3 1 2 3 F20 F10 0	 In Default input mode Inputs 0 to 9. In Functions input mode Executes the function mapped to F1 to F10 In Shift combination input mode Executes the function mapped to F11 to F20

Кеу	Description	
Period PERIOD	Inputs a period	
Symbol	Press once • Inputs a symbol you set. By default, '~' will be inserted. Press twice • Provides a 3x3 grid on the screen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with nine additional symbols. Choose a symbol you want. Image: Constrained by the streen with stree	
Shift / Lock (Yellow) Lock	 Hides the grid Toggle key for Shift combination input mode. The functions shown on the keypad in yellow will be inputted in Shift combination input mode. Press once Activates Shift combination input mode. The	

Кеу	Description	
Fn (Blue)	 Toggle key for functions input mode. The keycode or function shown on the keypad in blue will be inputted in functions input mode. Press once Activates Functions input mode. The icon appears on status bar. Press twice Maintains the functions input mode. The icon appears on status bar. Press twice Maintains the functions input mode. The icon appears on status bar. 	
Enter ENTER	Enter function	

Use the Buttons

Functions

Function	Description	Numeric Keypad	Alpha-Numeric Keypad
۲)	Volume down	Alpha + Right	Fn + P
ら	Volume up	Alpha + Down	Fn + J
₩.	Display brightness down	-	Fn + K
-₩-	Display brightness up	-	Fn + E
	Keyboard backlight brightness down	Alpha + Up	-
	Keyboard backlight brightness up	Alpha + Left	-

Screenshot

	Numeric	Alpha-Numeric	
Key Combination	Power + P1 (SOFT_LEFT)		
Figure	$\begin{array}{c c} \bullet & \bullet & \bullet \\ \bullet & \bullet & \bullet \\ \bullet & \bullet & \bullet \\ \bullet & \bullet &$	$\begin{array}{c} \bullet \\ \bullet $	

Program buttons

All buttons on the PM351 except power button can be optimized as you want. To map the button to other functions from default,

- 1. Navigate to EmKit 🝿 > Program Buttons 回
- 2. Select a button from the list

Figure 42 Program buttons - button list

Program Buttons (i)		
PROPERTIES	DEFINITION ADVANCED	
SCANNER_F	DoScan	
SCANNER_B	DoScan	
DEL	BkspKey	
DPAD_UP	UpKey	
DPAD_DOWN	DownKey	
DPAD_LEFT	LeftKey	
DPAD_RIGHT	RightKey	
	- · · · ·	
Default	Apply	

Find appropriate keypad chapter, and refer to the texts in italic font to find button code name.



- SCANNER_B: Trigger button on the gun handle.
- 3. Choose one function you want to remap.
- 4. Tap **OK**.
- 5. After changing all key mapping, tap **Apply** to save the changes.

Symbol grid

You can set the grid configuration of Symbols key in keypad with Program Buttons. To set the grid,

1. Navigate to **EmKit (*)** > **Program Buttons (*)** > **ADVANCED** tab.

Figure 43 Program buttons - symbol grid

		uttono		
Fn	Program B	uttons	\bigcirc	
PROF	PERTIES	DEFINITION	ADVANCED	
	AldIII		UN	
Load alarm file path				
SY	MBOL GF	RID SETT	INGS	
	~	@	-	
	\u007e	\u0040	\u002d	
	£	:	€	
	\u00a3	\u003a	\u20ac	
		[
	\u007c	\u005b	\u005d	
Default Apply				

- 2. Tap a cell of the grid you want to change.
- 3. Input the Unicode of the desired symbol in the dialog.
- 4. Tap **OK**.
- 5. After setting up the symbol grid, tap Apply on the bottom to save the changes.



Note: To find the Unicode, see <u>this page</u> of Wikipedia.

Camera

PM351 except SKU1 has a camera on the top of the device (next to the scanner). To use the camera, open App drawer and tap the Camera application **O**.

Figure 44 is a main screen of Camera application, and Figure 45 is a screen that is displayed when you wipe the screen to right.

2

3

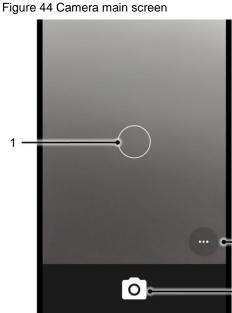




Figure 45 Camera mode change / setting screen

_		
No	Name	Description
1	Focus zone	You can change the focusing area by touching the other area
2	Advanced camera option	 Set timer Display the grid on the screen Set flash mode (Activate / Deactivate / Auto mode)
3	Shutter button	Take a picture or recode a video
4	Mode change button	Change the Camera or Video mode
5	Advanced camera setting	Set resolution & quality of picture Enable / Disable saving location and manual exposure

Scanner is placed on the top of the PM351. Optimize the scanner settings for working environment and improve the efficiency.

Turn on / off the Scanner

....

The scanner is turned off by default. To turn on the scanner, follow the steps.

- 1. Go to EmKit 📦 or Settings 🔯 and tap ScanSettings.
- 2. Tap toggle button to turn on/off the barcode scanner.
- 3. Check if the scanner icon \fbox is placed on Status bar.

Figure 46 Turn on sca 3:24	● 🎹 ው ‡♀ 🕯 97%
ScanSettings	
On	
Basic	
Options	
Notification	
Wedge	
Symbologies	
About	

ScanSettings

When the scanner is turned on, scanner setting menus will be displayed. ScanSettings consists of

- Basic
- Options
- Notification
- Wedge
- Symbologies
- About

Basic

Control the scanning options and wedge mode options.

- 1. Scanning
 - Change the scanner's trigger timeout and set Auto scan & Continuous scan.
 - Enable or disable the TouchScan, which is a software scanner button. Place a scan icon in any position and tap the icon to read a barcode.

Figure 47 ScanSettings - Basic	Figure 48 ScanSettings - TouchScar
Basic	Basic
On 🤍	On 🔹
Scanning Trigger timeout(sec) 10 seconds	Separator of each barcode US
Enable single scan	Enable TouchScan
Single scan mode One Shot decoding	Wedge mode
Enable auto scan	Terminator
Auto scan interval(sec) 1 second	None Custom intent

- 2. Wedge mode
 - Change the result type of decoded data among the below list.
 - User Message
 - Keyboard Event
 - Clipboard (KEYCODE_PASTE)
 - Clipboard (Ctrl + V)
 - Intent Broadcast
 - Custom Intent
 - Set Terminator as,
 - None
 - Space
 - Tab
 - LF
 - Tap & LF

Options

• Enable / Disable the center window, Aimer, Illumination.

Figure 49 ScanSettings - Options

Options	
On	
Options Enable center window	
Redundancy level	
Level 1	
Security level Level 1	
Inverse 1D mode Regular Type Only	
1D quiet zone level Level 1	

Notification

Control the beep sound, LED and vibration option.

Figure 50 ScanSettings - Notification

Notification
On
Веер
Enable beep
Media volume
Good read Default(ScanSuccess.wav)
Bad read Default(ScanFail.wav)
LED

Wedge

Set below items in Wedge settings

- Barcode ID
- AIM ID
- Group separator
- Prefix
- Suffix
- Character set
- Extended Wedge

Figure 51 ScanSettings - Wedge

Wedge	
On	
Barcode ID	
Transmit barcode ID	
Transmit AIM ID	
Group separator GS	
Label	
Prefix	
Suffix	

Extended wedge

PM351 supports Extended wedge that allows to edit the decoded data. Tap **Enable extended wedge** toggle switch and then set a rule in **Configuration extended wedge**.

Figure 52 ScanSettings - Extended wedge

Extended wedge	
Enable extended wedge	
Configuration extended wedge	

For example, make a rule that add a string "*Point Mobile*" at the start of decoded data whenever decoding CODE128.

1. Tap **Style** (1) and select **Condition** (2).

Figure 53 Extended wedge example_1

Extended wedge
On
0: Style0 1
Delete
Rename
Condition 2
Actions
Up
Down
ADD

2. Tap Symbologies and select CODE128 among the symbologies.

Figure 54 Extended wedge example_2

Condition - Style0	Symbologies - Condition	
On	On	•
Symbologies	AZTEC	
Symbologies	CODABAR	
Data length Data length	CODE 11	
0	CODE 128	
String position	CODE 39	
String	CODE 93	
Position 0	COMPOSITE A/B	
	DATAMATRIX	
	EAN 8	
	ENABLE ALL	DISABLE ALL

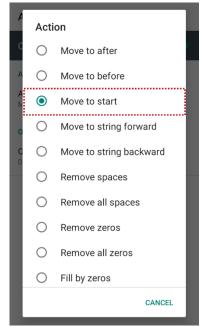
3. Tap **Style** (1) and select **Actions** (2).

Figure 55 Extended wedge example_3

Extended wedge
On 📀
0: Style0 1
Delete
Rename
Condition
Actions 2
Up
Down
ADD

4. Tap **ADD** and select **Move to start** to point the start of the decoded data.

Figure 56 Extended wedge example_4

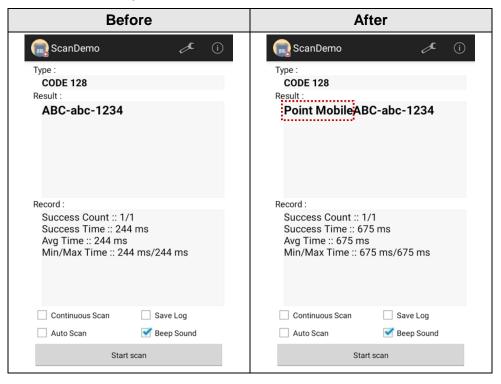


5. Add another action of which action type is Send string. Set value as "Point Mobile".

Figure 57 Extended wedge example_5

	Action - Style0		
	On 🦲		
	Action		
ľ	Action Send string		
	Order		
	Order 0		
	Value		
C	Value Point Mobile		

6. "Point Mobile" string will be added to decoded CODE128 data.



Symbologies

Enable or disable the specific symbology or set detail options. By tapping each symbology name to access detail options.

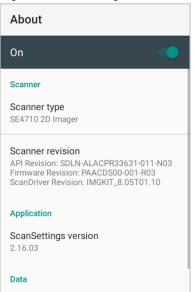
Figure 58 ScanSettings - Symbologies

Symbologies		
On	•	
UPC A	•	
UPC E	•	
UPC E1		
EAN 8	•	
EAN 13	•	
BOOKLAND EAN		
ENABLE ALL	DISABLE ALL	

About

Find the scanner information or restore the scanner settings to default.

Figure 59 ScanSettings - About



Scan a Barcode

Point the scanner at the barcode and press the scan button on the keypad. If another button is set as scan trigger using Program buttons (Refer to <u>Use the Buttons – Program buttons</u>), it can trigger the scan action, too.

SE965 Scanner SKU (SKU1)

Aim the middle of the barcode so that the aimer is cover the entire barcode length.

Figure 60 Aiming barcode (SE965)



SE4100 Scanner SKU (SKU2, 6, 7)

Center the green dot aimer over the barcode. The entire barcode must be inside the illumination square.

Figure 61 Aiming barcode (SE4100)



SE4710 Scanner SKU (SKU3, 4, 5)

Center the red dot aimer over the barcode. The entire barcode must be inside the illumination square. Figure 62 Aiming barcode (SE4710)



ScanDemo

Using ScanDemo app, demonstrate scanning feature.

- 1. Execute EmKit 鄃 > ScanDemo 🥅.
- 2. Scan a barcode by pressing the scan button on the device or tapping **Start scan** button on the screen.
- 3. Find scan result

Figure 63 ScanDemo

💼 ScanDemo	ø	(i)	
Туре :			
CODE 128			
Result :			
1234567890			
Record :			
Success Count ::	1/1		
Success Time :: 3			
Avg Time :: 314 ms			
Min/Max Time :: 314 ms/314 ms			
Continuous Scan	Save Log		
Auto Scan	📝 Beep Sou	nd	
Start scan			

Mobile Network (LTE SKU Only)



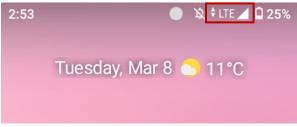
Note: Mobile network is supported on PM351 LTE SKU (SKU5, SKU7) only. Check your PM351 supports LTE.

To connect mobile network, SIM card is required. Insert SIM card into PM351 first referring Install SIM & SD card.

After inserting the SIM card, reboot the device. When network is connected, a network icon will be appeared on the status bar.

Figure 64 Mobile network icon

Figure 65 Mobile network setting



Find network information and adjust the network settings in Settings (2) > Network & internet (2)

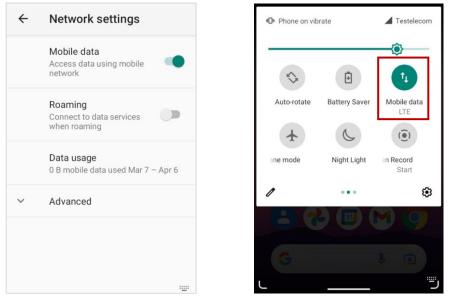


Figure 66 Quick setting panel - mobile network

This setting menu can also be accessed by long-press the Mobile data icon in Quick setting panel.

Wi-Fi

To turn on and connect a Wi-Fi,

- 1. Go to Settings 🔯 > Network & internet 🛜 > Wi-Fi.
- 2. Tap toggle button to enable Wi-Fi.
- 3. Device searches for nearby Wi-Fi signals and lists them in order of signal strength.
- 4. Select a Wi-Fi SSID to connect.
- 5. The message **Connected** under the SSID means the device complete to connect to the Wi-Fi. Figure 67 Wi-Fi connected





Note: There are Open Wi-Fi network and Secured Wi-Fi network. You can tell those apart by lock icon (ⓑ) in the nearby Wi-Fi list.

To connect the secured Wi-Fi network, you need to enter the password.

Figure 68 Open Wi-Fi Network

•	Open Wi-Fi	
Figure 6	69 Secured Wi-Fi Network	
•	Secured Wi-Fi	Ð

If there is a saved Wi-Fi network, simply turn on the Wi-Fi through the Quick setting panel. The saved network will be connected automatically.

Figure 70 Wi-Fi in Quick setting panel



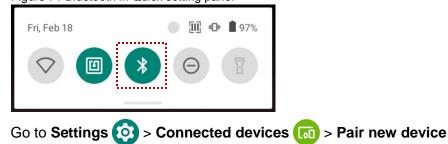
Bluetooth

Turn on / off

Bluetooth is turned off as default. There are two ways to turn on the Bluetooth,

- Open quick setting panel and enable Bluetooth *****

Figure 71 Bluetooth in Quick setting panel



Pair and Connect

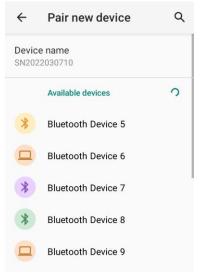
Bluetooth is turned off as default. To turn on the Bluetooth and connect with a new device,

- 1. Go to Settings 🔯 > Connected devices 🗔.
- 2. Tap Pair new device.

(Bluetooth will be turned on automatically)

3. Select the device you want to pair among Available devices list.

Figure 72 Bluetooth available devices



4. Follow instructions on the screen (Pairing code or pairing confirmation dialog) and tap PAIR.

5. When the connection is succeeded, the connected device name is listed in CURRENTLY

CONNECTED

Figure 73 Bluetooth currently connected

÷	Connected devices	Q
OTHER	DEVICES	
•	Bluetooth Device 1	
+	Pair new device	

To connect a device previously connected, select the device name from the **PREVIOUSLY**

CONNECTED DEVICES list.

Figure 74 Previously connected devices

÷	Connected devices	Q
+	Pair new device	
PREVIC		
•	Bluetooth Device 1	۲
>	See all	

Unpair and Disconnect

To unpair the device, select the name of the device you want to unpair from **CURRENTLY CONNECTED** list and tap **FORGET III**.

Or tap **DISCONNECT** × to disconnect only and not unpair.



← Device	details 🧷 🔍	
	8	
Bluetooth Device 1		
Torget	X DISCONNECT	

Change the Bluetooth device details

Select a device name from **CURRENTLY CONNECTED** or tap 🕸 icon next to the device name from **PREVIOUSLY CONNECTED DEVICES** list.

If no devices are listed under the **PREVIOUSLY CONNECTED DEVICES**, tap See all.

Figure 76 Bluetooth device detail

←	Connected devices	Q
 OTHER	DEVICES	
•	Bluetooth Device 2	
+	Pair new device	
PREVIO	USLY CONNECTED DEVICES	
8	Bluetooth Device 1	۲
>	See all	
	ction preferences th, Android Auto, NFC	

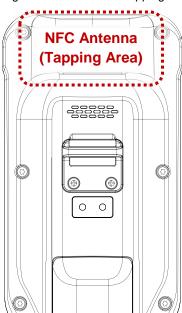
- To change the device's name, tap 🧪 on the top of the screen
- Turn other settings on or off (Available on some devices)

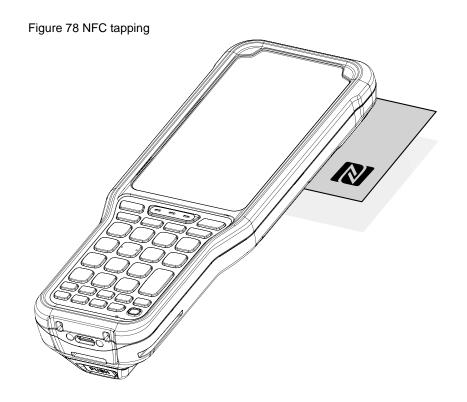
NFC

PM351's NFC antenna is located on the rear-top side of the device. Bring the NFC tag close to the antenna location as Figure 78.

NFC feature is enabled by default. But if NFC does not work, make sure the NFC III is enabled from the Quick setting panel.

Figure 77 PM351 NFC tapping area





System Maintenance

System Information

There are two ways for checking system information, on settings and on EmKit.

On Settings

Go to **Settings** (2) > **About phone** (1). Following information can be found.

- Device name
- Emergency information
- Legal information & Certificates
- Model & SIM status
- Hostname
- Android version
- IMEI
- IP address
- Wi-Fi MAC address
- Bluetooth address
- Build number

On EmKit

Go to **EmKit** (*if*) > **System Information** (*i*). Following information can be found.

- Processor information
- Version information (Android version, OS image version, SDK version, etc.)
- Manufacturer information (Serial number, Part number, etc.)
- Device information (Scanner, Camera, Audio, Display, etc.)
- Battery information (Battery charging status, etc.)
- App version information (Version of EmKit apps)

Check Device Health

EmHealthReport is a solution that provides the device's battery and eMMC health.

Monitor the battery and eMMC status to foresight their lifetime or find the cause when there is a battery problem such as cannot charge the device or rapid battery discharge.

To use, open **EmKit** and launch **EmHealthReport** (3). You can see the simple device health information on main screen. To find detailed information, tap each blue arrow on the right side of the screen.

Figure 79 EmHealthReport

	EmHealthR	eport	i
Battery Health			5
Batt			
eMMC Health			<u> </u>
eMMC Health Normal			

- Battery Health
 - Battery Level
 - Battery Age
 - Battery Voltage
 - Battery Temperature
 - System Temperature
 - Smart Charging option

- eMMC Health
 - Pre-EOL Information
 - Device life time estimation type A
 - Device life time estimation type B

OS Update

Periodic update improves the performance of the device. Point Mobile provides up-to-date OS version via Service Portal and FOTA. Update the device via storage, OTG port, and FOTA server. Depending on the workspace environment, choose more suitable method.



Notice: Please backup your data before starting the update process.

OS update via storage

To update the OS using storage,

- 1. Download an OS image file into the root folder of microSD card or device internal storage
- 2. (In case of using SD card) Insert SD card to the device and then turn the device on
- 3. Go to Settings () > System () > Advanced > System Update
- 4. Check if the OS image file shows up under AVAILABLE VERSIONS

Figure 80 OS update via storage



5. Tap UPDATE to start the update process



Note: If the OS image file doesn't show up in **AVAILABLE VERSIONS**, check the file is placed in the root folder of storage. System only can recognize the file in the root folder.

OS update via OTG port

PM351 supports the USB OTG feature.

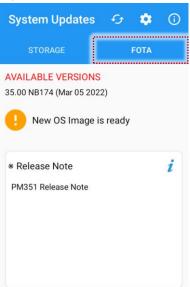
- 1. Prepare a formatted USB flash drive for OS update
- 2. Copy an OS image file to the root folder of the flash drive
- 3. Connect the flash driver to the PM351
- 4. Go to Settings (2) > System (1) > Advanced > System Update
- 5. Check if the OS image file shows up under AVAILABLE VERSIONS
- 6. Tap UPDATE to start the update process

OS update via FOTA

If PM351 can connect to a network, use the FOTA server for the update.

- 1. Connect the device with a network
- 2. Go to Settings 🔯 > System 🕕 > Advanced > System Update
- 3. Tap FOTA tab or Swipe left to move to FOTA tab
- 4. If there is an OS version newer than device's one, the server shows the new OS information

Figure 81 OS update via FOTA



- 5. Tap Download
- 6. Tap OK on the OS Update dialog to start to download the OS image file
- 7. To complete the update, rebooting is required. Tap **OK** on the **Restart required** dialog to restart the device



Note: Basically, OS update via FOTA works over Wi-Fi or Ethernet only. To enable the OS update over Mobile Network too, uncheck the setting value in FOTA Settings. Downloading over the Mobile network may result in additional charges.

Figure 82 FOTA Settings

STORAGE FOTA AVAILABLE VERSIONS 35.00 NB174 (Mar 05 2022) Settings	n Updates 🛛 🚭 🗶	• 0
35.00 NB174 (Mar 05 2022)	PRAGE FOT	ТА
		Settings
New OS Image is ready Download over the Wi-Fi and Ethernet Download OS image over the Wi-Fi or Ethernet network environment only	ew OS Image is ready	

Factory Data Reset

When PM351 work abnormal or there is a need to reset the device, follow the steps below to perform a factory data reset.

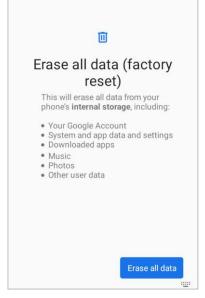


Caution: Factory data reset will erase all personalized settings and data saved in the device, such as Google account, apps, user data, etc. And factory data reset cannot undo.

Factory data reset via Settings app

If the device can be turned on and access Settings,

- 1. Navigate to Settings (3) > System (6) > Advanced > Reset options
- 2. Tap Erase all data (factory reset)
- 3. After being aware that factory reset will erase all data from the internal storage, tap **Erase all data** Figure 83 Factory data reset

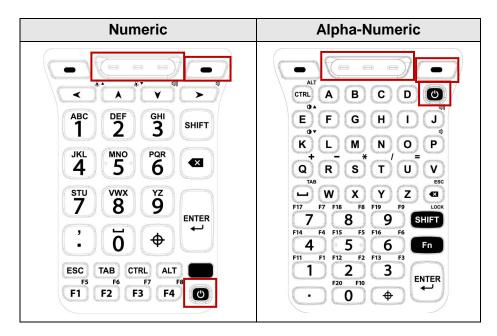


4. Tap Erase all data again to start the factory reset process

Factory data reset via recovery mode

If device works abnormal so does not turn on, try to perform factory data reset through Android recovery mode.

 Press and hold **power button** + **P2** (*SOFT_RIGHT*) + **front scan** buttons simultaneously when PM351 is turned off.



- 2. After short vibration, release the power button
- 3. Using the keys below, select Wipe data/factory reset
 - Move down / up Press P1 (SOFT_LEFT) / P2 (SOFT_RIGHT) button
 - Select the menu Press power button or Enter key
- 4. After wiping the data, select Reboot system now

PM351 supports below optional accessories.

Category	Accessory Name	Usage
Gun handle	Gun handle	Provide additional scan trigger button (Programmable)
Charging cradle	SSC (Single Slot Cradle)	Charge one PM351 and one PM351 battery Provide USB type C port
	2SC (2 Slot Cradle)	Charge up to two units of PM351
	4SBC (4 Slot Battery Cradle)	Charge up to four pieces of PM351's batteries

Hand Strap

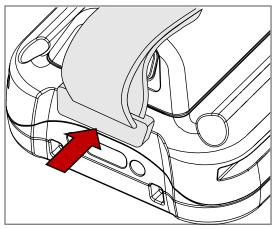
Hand strap is included in PM351 standard package. The hand strap helps users to hold the device easier.

Figure 84 Hand strap

Mount hand strap

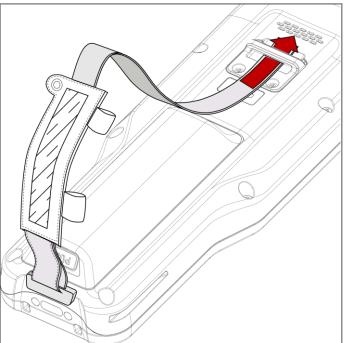
1. Insert the hand strap bracket to the hand strap hole on the bottom of the device.

Figure 85 Mount hand strap_1



2. Pass the other end of the strap through the hand strap hole on the rear-center side of the device.

Figure 86 Mount hand strap_2



3. Pull the strap and attach the Velcro at the desired length.

Gun Handle

Attach a gun handle to PM351 and use additional programmable button. The button is used for triggering scanner usually.

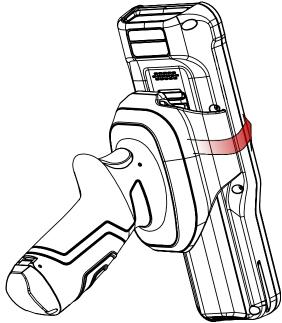
Figure 87 PM351 Gun handle



Attach gun handle

- 1. Align the gun handle around the I/O connector on the rear side of the PM351.
- 2. Place the left or right side of the PM351 to the gun handle first.
- 3. Push the other side to engage the gun handle to the device.

Figure 88 Attaching PM351 to gun handle



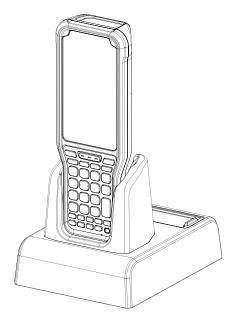
Single Slot Cradle (SSC)

SSC has one device slot and one battery slot so that it can charge a PM351 and a battery at the same time. PM351 with gun handle attached can be charged with SSC, too.

In addition to the charging function, the cradle also provides a USB Type C port.

For more detail, see SSC Quick start guide.

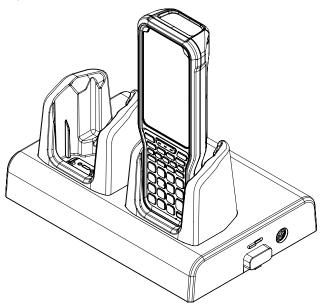
Figure 89 Single slot cradle (SSC)



2 Slot Cradle (2SC)

2SC has 2 device slots so it can charge up to two units of PM351 simultaneously. PM351 with gun handle attached can be charged with 2SC, too.

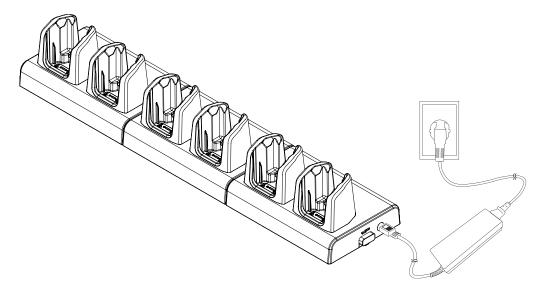
Figure 90 2 slot cradle (2SC)



It is possible to connect up to 3 pieces of 2SC to make a share cradle for more charging slots (2SC ~ 6SC). The SKU for making share cradle is sold separately (It contains bracket and screws for connection.)

For more detail, see 2SC Quick start guide.

Figure 91 Share cradle (6SC)

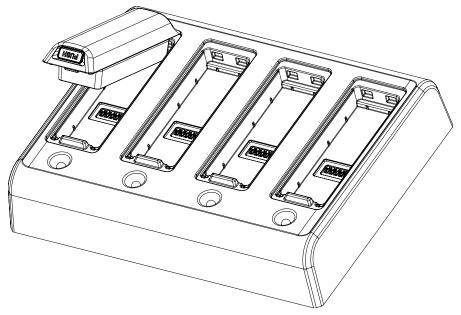


4SBC (4 Slot Battery Cradle)

4SBC has 4 battery slots so it can charge up to four pieces of PM351's battery simultaneously.

For more detail, see 4SBC Quick start guide.

Figure 92 4 slot battery cradle (4SBC)



Safety Information

Battery Safety Information

Follow the battery safety guidelines for safe usage, storage, and disposal of Li-ion batteries. Improper battery use may result in a fire, explosion, or other critical hazards.

Battery Safety Guidelines

- Use only Point Mobile approved batteries and charging accessories. Other batteries and chargers may damage the device or result in a fire, leakage, or other hazards.
- Do not expose the battery to excessive heat or cold.
- Do not use or store the battery in or near areas that might get very hot, such as in a parked vehicle, near a heat duct or close to other heat sources.
- Do not allow objects that may cause a short circuit, such as metal objects, corrosive substances, or liquids like water, to contact the battery.
- Do not disassemble, crush, bend, shred, press, or other actions that may damage or deform the battery.
- Do not use or replace the battery on the go or from a high location. Dropping may result in an explosion or fire.
- Do not put any labels, stickers, tags, etc. on the device or battery. Performance of the device or battery, such as sealing, drop, or tumble, could be affected.
- Close supervision is necessary when used near children to avoid the risk of injury.
- If battery leakage is observed, avoid any contact with the skin or eyes and properly dispose of the battery. If contact has been made, wash the affected area with water for 15 minutes and seek medical advice.
- If you notice any type of damage to the battery, such as swelling, dents, and leaks, stop using it immediately and contact Point Mobile.

Battery Charging Guidelines

- Charge the battery in a clean, cool, dry, and ventilated environment.
- Separate the charger from the battery as soon as possible when the battery is fully charged.
- Battery performance can degrade due to the stress of daily charging and discharging. Batteries
 typically need to be replaced after 300 to 500 charging cycles (full charge-discharge cycles) or
 when the battery capacity has been reduced to 70 ~ 80% of its original capacity. The actual
 number of charging cycles varies based on usage patterns, temperature, age, and other factors.

Battery Storage / Disposal Guidelines

- Store the batteries in a clean, dry and ventilated environment within ambient temperature ranges of 20±5°C.
- For safety regulations, batteries are charged to below 20~30% of full capacity during production.
- When not using batteries for a long period, charge the battery for 30 minutes to 1 hour at least once every 6 months to prevent full discharge and keep the performance.
- Batteries should be stored separately when storing for long periods. Disconnect from any device, charger, or cradle.
- Dispose of used batteries promptly according to local disposal regulations.
- Do not dispose of the battery in fire. It may cause explosion.

Notice: The battery is consumable. Point Mobile provides a warranty for the battery for 12 months after purchase.

If you suspect the battery swelling, change the battery immediately and contact Point Mobile.



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